Getting Started

Check the Package Content
The IPEVO SOLO Phone package includes the following items:
• SOLO phone
• SOLO handset
• AC/DC power adaptor
• Ethernet cable
• User Manual
Your SOLO Phone: Buttons, Functions, and Locations
## Getting Started

<table>
<thead>
<tr>
<th>Location</th>
<th>Buttons</th>
<th>Functions/Press to</th>
</tr>
</thead>
</table>
| 1        | LED Light | • Blue light when phone is in standby mode.  
          |         | • Green light when a call is in progress.  
<pre><code>      |         | • Blinks if you have missed calls or voicemails. |
</code></pre>
<p>| 2        | Display |                     |
| 3        | Soft Buttons | Press to select options shown immediately above these buttons on the display |</p>
<table>
<thead>
<tr>
<th></th>
<th>Navigation/Confirm Buttons</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td>Press <strong>to select highlighted items.</strong> Press <strong>to move through the menus.</strong> In standby mode, press these buttons to go to a shortcuts menu.  • Press <strong>to go to the Skype Status menu.</strong>  • Press <strong>to go to the Contacts menu.</strong>  • Press <strong>to go to the main Menu.</strong>  • Press <strong>to go to the Missed calls menu.</strong></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>End</td>
<td>Press <strong>to end an active call or reject or cancel a call.</strong> Press <strong>to return to standby.</strong></td>
</tr>
<tr>
<td>6</td>
<td>0~9, *, #</td>
<td>• Press to enter numbers or characters  • Press ** to shift between capital, lower-case letter and numbers.</td>
</tr>
<tr>
<td>7</td>
<td>Speed Dialing</td>
<td>Press <strong>to speed dial.</strong></td>
</tr>
<tr>
<td>8</td>
<td>Call</td>
<td>Press <strong>to call or answer a call.</strong> In standby mode, press ** to go to All calls menu.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>---</td>
<td>---</td>
</tr>
<tr>
<td>9</td>
<td>Redial</td>
<td>Press <img src="image" alt="image" /> to go to the <strong>Outgoing calls</strong> menu. Select from the lists and dial.</td>
</tr>
<tr>
<td>10</td>
<td>Mute</td>
<td>Press <img src="image" alt="image" /> to turn-off the microphone. To resume the conversation press again.</td>
</tr>
<tr>
<td>11</td>
<td>Speaker</td>
<td>Press <img src="image" alt="image" /> to activate hands-free speakerphone mode. Press again to return to handset mode.</td>
</tr>
<tr>
<td>12</td>
<td>Volume</td>
<td>Press <img src="image" alt="image" /> to increase or press <img src="image" alt="image" /> to decrease the ear speaker volume during a call.</td>
</tr>
<tr>
<td>13</td>
<td>Power connector</td>
<td>Connect to the power adapter</td>
</tr>
<tr>
<td>14</td>
<td>Handset jack</td>
<td>Connect the PHONE handset</td>
</tr>
<tr>
<td>15</td>
<td>Ethernet jack (WAN)</td>
<td>To connect the PHONE to your gateway, router, or modem (ADSL or cable).</td>
</tr>
<tr>
<td>16</td>
<td>PC-Out Ethernet jack (LAN)</td>
<td>To connect the PC.</td>
</tr>
</tbody>
</table>
**Your SOLO Display Icons**

<table>
<thead>
<tr>
<th>Item</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>New voice calls</td>
</tr>
<tr>
<td>2</td>
<td>New missed calls</td>
</tr>
<tr>
<td>3</td>
<td>New request waiting</td>
</tr>
<tr>
<td>4</td>
<td>Skype network alert</td>
</tr>
</tbody>
</table>
| 5    | Skype status  
  - Offline  
  - Online  
  - Skype me  
  - Away  
  - Not available  
  - Do not disturb  
  - Invisible |
| 6    | Go to the Contact menu |
| 7    | Speaker on |
| 8    | Line on hold |
| 9    | Mute |
| 10   | Network disconnected |
| 11   | Go to the Menu |
Access Menu Functions

Press the [Left soft] button to go to the <Menu>.

Press [Left] button to go left.  Press [Right] button to go right.


• From the standby display, press the [Left soft] button to go to the Skype’s menu.
• Press the directional buttons to move through the menus.
• Press the [Left soft] button to select the highlighted item or press the [Right soft] button to go back on level in the menus.
• To quickly resume standby display, press 

### Menu Table

<table>
<thead>
<tr>
<th>Search</th>
<th>Status</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Change status</td>
<td>Skype Credit</td>
</tr>
<tr>
<td></td>
<td>Mood message</td>
<td>SkypeIn</td>
</tr>
<tr>
<td></td>
<td>My profile</td>
<td>Skype Voicemail</td>
</tr>
<tr>
<td></td>
<td>Details shown to all</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Private details</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Sign out</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Add Contact</th>
<th>History</th>
<th>Settings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Skype</td>
<td>All calls</td>
<td>Call settings</td>
</tr>
<tr>
<td>Phone number</td>
<td>Missed calls</td>
<td>Country code</td>
</tr>
<tr>
<td></td>
<td>Incoming calls</td>
<td>Privacy</td>
</tr>
<tr>
<td></td>
<td>Outgoing calls</td>
<td>Calls</td>
</tr>
<tr>
<td></td>
<td>Skype Voicemail</td>
<td>SkypeIn calls</td>
</tr>
<tr>
<td></td>
<td>Contacts requests</td>
<td>Blocked users</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Speed dials</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Tones</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Time and date</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Network</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Current status</td>
</tr>
<tr>
<td></td>
<td></td>
<td>DHCP setting</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Static IP settings</td>
</tr>
<tr>
<td></td>
<td></td>
<td>PPPoE (Dynamic)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>PPPoE (Static)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Phone settings</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Brightness</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Time out</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Advanced</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Software updates</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Network proxy</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Skype ports</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>About</th>
<th>Contacts</th>
<th>Sign out</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Installation

Connecting the Phone

Step 1:
Connect the handset to the Phone handset jack located at the bottom of the Phone.

Step 2:
Use the provided Ethernet cable to connect the Phone Ethernet jack located at the back of the Phone to your ADSL or Cable modem.
**Step 3:**
Connect the power adapter to the SOLO located at the bottom of the Phone. Connect the power adapter to the electrical outlet.

You can use the Phone embedded LAN switch to share the internet connection between PC and SOLO, as above illustration.

**Note:**
The default network settings of SOLO is DHCP which is used in most cases. If the SOLO have failed to connect the internet network, you may need to change the networking setting. Please consult your Internet service provider or network administrator to have information of your network configuration. To change the network settings:

2. Scroll and select the settings you want.
3. Follow the screen instructions to configure your network settings.
Setting Up your SOLO Phone

After you connect the power adapter to the electrical outlet, you are prompted to enter the basic settings for SOLO.

Select Language

Note:
If you want to change the language setting later, please go to the Menu ➔ Settings ➔ General ➔ Language to change the language.
Agreement
Read and accept the Skype Agreement.

Choose your Country and Area Code

Use [Up] or [Down] button to scroll to a country.

Press <Select> to select the highlighted item and enter next menus.

Enter area code and press <OK> to enter next menus.

Note:
If you want to change these settings later, please go to the Menu → Settings → Call settings to change the country and area code.
014 Installation

Time and Date

Use numerical keys to enter time.

Press <OK> to enter next menus.

Enter the date and press <OK> to enter next menus.

Press <Clear> to make corrections.

Note:
If you want to change the settings later, please go to the **Settings → Time and date** to change the time and date.
Signing In to Skype

After you have successfully set up the Phone, you can sign in Skype. You can use an existing Skype account or create a new account.

Create a new skype account

1. Sign in to Skype
2. Create new account

3. Enter a password
4. Repeat your password

5. Agreement
   I have read and accept Skype’s terms and conditions at www.skype.com/eula, www.skype.com/tos and the privacy statement at www.skype.com/privacy.

6. Do you want to save your name and password for automatic sign in?
   Yes
   No

7. Wait while downloading contacts from network

Press to shift between capital, lower-case letter and numbers.

If you want the phone to automatically sign you in, press <Yes> for automatic sign in.
**Entering Text and Numbers**

You will be asked to enter text for some features such as Skype name, password, Add Contacts, etc.

### Changing the text input mode

Press to shift between capital, lower-case letters and numbers.
**Entering text**

Press 1 - 9 repeatedly until the desired character appears on the screen.
## Installation

### Using ABC, abc Mode

<table>
<thead>
<tr>
<th>Key</th>
<th>Characters in order displayed</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Upper Case</td>
</tr>
<tr>
<td>1</td>
<td>. , ? ! - _ @ 1</td>
</tr>
<tr>
<td>2</td>
<td>A B C 2</td>
</tr>
<tr>
<td>3</td>
<td>D E F 3</td>
</tr>
<tr>
<td>4</td>
<td>G H I 4</td>
</tr>
<tr>
<td>5</td>
<td>J K L 5</td>
</tr>
<tr>
<td>6</td>
<td>M N O 6</td>
</tr>
<tr>
<td>7</td>
<td>P Q R S 7</td>
</tr>
<tr>
<td>8</td>
<td>T U V 8</td>
</tr>
<tr>
<td>9</td>
<td>W X Y Z 9</td>
</tr>
<tr>
<td>0</td>
<td>+ 0</td>
</tr>
</tbody>
</table>
Insert special characters

Press [#] button to show the <Insert symbol> menu.

Press [Up] [Down] [Left] [Right] to scroll to a symbol.

Press [OK] to insert a symbol.

Special Characters Table

<table>
<thead>
<tr>
<th>.</th>
<th>,</th>
<th>&quot;</th>
<th>?</th>
<th>!</th>
<th>&quot;</th>
<th>-</th>
<th>(</th>
<th>)</th>
</tr>
</thead>
<tbody>
<tr>
<td>@</td>
<td>/</td>
<td>:</td>
<td>_</td>
<td>;</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>=</td>
<td>&lt;</td>
<td>&gt;</td>
<td>£</td>
<td>¢</td>
<td>$</td>
<td>¥</td>
<td>°</td>
<td>[</td>
</tr>
<tr>
<td>]</td>
<td>{</td>
<td>}</td>
<td>\</td>
<td>~</td>
<td>^</td>
<td>i</td>
<td>§</td>
<td>`</td>
</tr>
<tr>
<td>#</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Skype Calling

Skype features

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Skype Call</td>
<td>Call other people on Skype for free.</td>
</tr>
<tr>
<td>SkypeOut™</td>
<td>SkypeOut™ allows you to place calls to regular telephones (landlines or mobiles) all over the world. To SkypeOut™ you’ll need to purchase some Skype Credit.</td>
</tr>
<tr>
<td>SkypeIn™</td>
<td>With SkypeIn, you can get your own regular phone number. So if your friends who aren’t using Skype want to call you by dialing a regular number, you can still receive the call in Skype.</td>
</tr>
<tr>
<td>Skype Voicemail™</td>
<td>Skype Voicemail allow you to send and receive Voicemail messages. Skype Voicemail also allows you to send pre-recorded voice greetings to any other Skype user.</td>
</tr>
</tbody>
</table>

For more information on these features, go to [www.skype.com](http://www.skype.com)
Make a Skype call

Press <Contacts> to enter.

1. Use [Up] or [Down] button to scroll to a contact. Press <Options> to enter. Or press [Call] to start a call.

2. Use [Up] or [Down] button to scroll to a number. Press <Select> to start a call.

3. Press <Select> to enter.

4. Use [Up] or [Down] button to scroll to a number. Press <Select> to start a call.

5. Press <End> to end the call.
Make a SkypeOut call

SkypeOut numbers must be entered in the following format:
“00” + “country code” + “area code” + “number”

In standby mode, press dial digits to enter a number. Press [Call] to start a call.

You need to have Skype Credit to make SkypeOut calls.

The call timer displays the talk time of your call.

To mute microphone, Press <Options> to enter next menus. Or press [Mute] button to mute.

To unmute microphone, Press <Options> to enter next menus. Or press [Mute] button again to unmute.
If you have set up your country and area code, you don’t have to dial the country and area code while making a local SkypeOut call. Press Menu>Settings>Call settings to check the settings.

You need to have Skype Credit before making a SkypeOut call. Please go to http://www.skype.com/helloagain.html to purchase Skype Credit.
**Answering a call**
When you receive a call, the phone rings and displays the incoming call image. Simply lift up the handset or press to answer the call.

**Rejecting a Skype call**
Press to reject the call.

**Redialing the last number**
**Placing a call on hold/Retrieving**

During a call, you can put the call on hold to answer the second call.

1. **Call**
   - Press <Options> to open <Options> menus.

2. **Options**
   - Hold the call
   - Mute microphone
   - Switch calls
   - Call from contacts
   - View call participants

3. **Select**
   - On hold

4. **Options**
   - Resume the call
   - Mute microphone
   - Switch calls
   - Call from contacts
   - View call participants

5. **Select**
   - Press <Select> to resume the call.
Call diverting
You can forward Skype calls to a landline or mobile phone number when you are away from your home or office.

Press <Menu> to open <Menu> menus.

Use [Right] button to scroll to <Settings>. Press <Select> to enter.

Use [Up] or [Down] button to scroll to <Call divert>. Press <Select> to enter.

Enter the number and press <OK>.

Press <Select> to enter.
**Speed dials**

**Assign speed dials**

SOLO provides three speed dial buttons for 3 of your most frequently dialed numbers. To assign speed dial numbers follows steps shown as below.

1. Press <Menu> to open <Menu> menus.
2. Use [Right] button to scroll to <Settings>. Press <Select> to enter.
3. Use [Up] or [Down] button to scroll to <Speed dials>. Press <Select> to enter.
4. Use [Up] or [Down] button to scroll to a Speed dial. Press <Select> to enter.
5. Press <Select> to enter number or assign a contact.
6. Use [Up] or [Down] button to scroll to a Speed dial. Press <Select> to enter.
7. Press <OK> to enter.
Dialing speed dial numbers

In standby mode, press 1 2 3  to call,

Viewing missed calls

If you have missed calls, the screen displays how many calls you have missed.

1. Press <View> to open <Missed calls> menus.
2. Use [Up] or [Down] button to scroll to a missed call item. Press <Options> to enter next menus. Or press [Call] to return the call.
3. Use [Up] or [Down] button to scroll to <Details>. Press <Select> to view the missed call details.
Skype Contacts

Searching & Add a contact
To add a Skype or SkypeOut Contact, follow these steps:

1. Press <Menu> to open <Menu> menus.
2. Use [Left] and [Up] buttons to scroll to <Search>. Press <Select> to enter.
3. Enter the name and press <OK> to search.
4. Use [Up] or [Down] button to scroll to a name Press <Options> to enter.
5. Press <Select> to enter.
6. Press <Options> to enter.
7. Press <Options> to enter.
8. Press <Select> to enter.
9. Press <OK> to go back the previous menus.
10. Use [Down] button to scroll to View profile. Press <Select> to enter.

Press <OK>. Skype will send a request to the contact for authorization.
The new contact is added to your contact list. Skype will send a request to the contact for authorization.

**Reset to default settings**
The default settings are the original factory settings of your phone. If you want to reset your SOLO to the default factory settings,

1. Press Menu>Settings>General>Reset
2. Scroll and select either <Reset all> or <Keep network settings>.

**About IPEVO**

**Service and Support**

**USA, Canada**
Tel: 1-877-2-myIPEVO
Service mail: cs@ipevo.com

**International**
Tel: 886-02-5550-8686
Service mail: service@ipevo.com
Service Skype ID: ipevo_cs
Product Warranty

Intended Use
This device is designed for telephoning within the Internet via Skype™. Any other use is considered unintended use. Unauthorized modifications or reconstruction not described in this manual are not permitted.

Limited Warranty
This limited warranty (hereinafter the Warranty) is valid for the product SOLO (hereinafter the Product). The Warranty is valid only in the country in which the product was originally purchased.

• The Warranty covers only manufacturing defects, and only insofar as the Product has been used and stored.
• The Warranty is issued by IPEVO, Inc. to the end purchaser of the Product (hereinafter the Customer).
  In accordance with the Warranty, the Customer has a sole claim to demand that the Product be repaired/replaced and may not in accordance with the provisions of the Warranty assert further claims against the manufacturer/retailer for indirect loss, including but not limited to loss of data or loss of profit.
• The Warranty period runs for 12 months from the day on which the Customer originally purchased the Product from IPEVO. Subsequent changes of ownership do not extend the warranty period.
• The Warranty is valid solely on the condition that the Product is shipped to IPEVO within the warranty period. In the event of a fault or defect in the Product, it must be shipped back to IPEVO. Products are repaired or exchanged at IPEVO’s own discretion.
• The warranty period is not extended for a repaired or replaced Product. Exchanged parts are the property of IPEVO, Inc.
• The Warranty is valid solely on the condition that the original proof of purchase issued to the original purchaser is presented with the Product.
USA, Canada
IPEVO Inc.
2860 Zanker Road, Suite 100,
San Jose, CA 95134
USA
Tel 1-877-2-myIPEVO
Service mail: cs@ipevo.com
http://www.ipevo.com

International
IPEVO CORP.
12F, #105, Section 2, Tun-hwa S. Road,
Taipei, 106,
Taiwan
Tel 886-02-5550-8686
Service mail: service@ipevo.com
http://www.ipevo.com.tw